

Accessibility Plan Summary

At Lanakila Pacific, our mission is to provide programs and services to individuals with cognitive, physical, social, or age-related challenges that build and support higher levels of independence and an improved quality of life.

The purpose of our plan is to improve opportunities for individuals with disabilities and to provide for their involvement in the identification, removal, and prevention of barriers to their full participation in the programs and services offered at Lanakila Pacific. The plan will establish a consistent approach to providing good service and equal access for individuals with disabilities, consistent with federal and state laws.

The aim of our plan is to describe steps that will be taken to identify, remove and prevent barriers for individuals with disabilities, including clients, staff, parents, guardians, and the general public who visit our facilities. Five significant activities are used for the purpose of identification, removal, and prevention of these barriers. These activities are:

1. Continual monitoring for accessibility barriers which may impact individuals with five general but not exhaustive disabilities:
 - a. mobility disabilities;
 - b. blind or have low vision;
 - c. deaf or hard of hearing;
 - d. chronic health conditions; and
 - e. cognitive disabilities.
2. Accessibility audits of external and internal facilities at the Bachelot, Hickam, and Wahiawa sites.
3. Accessibility surveys of participants with disabilities.
4. Accessibility surveys of staff and other stakeholders who use our facilities.
5. Annual review of the Accessibility Plan and relevant institutional policies.

The plan is reviewed annually and updated with accomplishments reducing barriers, new action items, and completed action items. We periodically survey our community to better understand their accessibility needs and challenges, but please share your thoughts on accessing our programs at any time. Contact hello@lanakilapacific.org with your questions or concerns about accessibility to our services and building.

Anonymous comments and suggestions can be submitted through our Suggestion Box at <https://forms.office.com/r/BmYmjBbKnV>